

Changes to Residential Recycling and Solid Waste

Coming January 12, 2026

Additional information can be found through mailers and social media posts.

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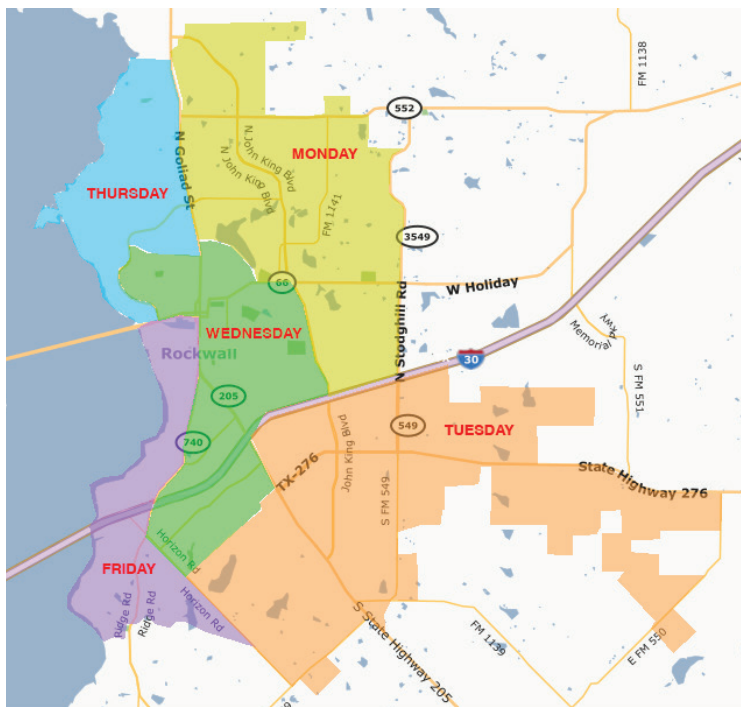


Frequently Asked Questions

1. I heard we are moving to one time a week for recycling and trash pickup?
Yes, starting on Monday, JANUARY 12, you will receive services for recycling and trash once per week. All materials must fit in the carts. Refer to the Zone Map.
2. Do we have to pay for the new carts?
Your new 95-gallon carts will be delivered in December and are part of your rate. You will receive one recycling cart and one trash cart. See rate info on next page.

3. When will my carts be delivered?
Cart delivery will begin on the week of December 29 for current Monday services and on the week of January 5 for current Tuesday services.
4. What if I need more than the provided carts?
You can order an additional cart if you generate more recycling or trash than the two carts provided can fit. You can request this from the City of Rockwall after your initial carts are delivered.

5. What do I do with my old carts?
If you currently rent a Republic Services cart, you can leave your cart out on your cart delivery week to be collected. If you have a personal cart that you wish to discard, place it out with bulk on your bulk collection week. You can keep your small recycling tubs for personal use (they will not longer be serviced), or place them out with bulk on your collection week (which will not count towards your 6 cubic yards). Please mark personal carts and bins with "bulk" to ensure they are picked up.



- New Monday Zone
- New Tuesday Zone
- New Wednesday Zone
- New Thursday Zone
- New Friday Zone



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6. How much space is required between the carts?

Due to the vehicles automated arm that picks up the carts, they should be placed 3 feet from any objects, including other Carts, utility boxes, fences, etc.

7. What can we recycle?

The products we recycle are aluminum, plastics, cardboard, glass, metal, and paper. Do not put items in containers or bags, leave loose in the cart. No need to sort, all items can be placed together in the same recycling cart. Additional recycling information can be found at <https://recyclingsimplified.com/>

8. I have boxes, and the cart is not enough space.

If you generate more than the allowable volumes (all materials must fit in the carts), you have a few options.

You can order an additional recycling cart.

Break down and/or cut the boxes.

Put extra recyclable boxes with your bulk items. We would like boxes to be tied in a bundle, if possible.

9. What is happening with bulk services?

Beginning on January 1, 2026, bulk waste will be picked up on the same schedule you currently have, which is twice per month. The limit for bulk waste will be six cubic yards, or the size of 6 stoves per collection. Six cubic yards measures 9 feet long x 6 feet high x 3 feet wide.). If your bulk pile exceeds this, the driver will leave the excess and tag it stating you will need to call in and schedule a special pickup.

10. What if I need more bulk or brush picked up?

You can receive additional bulk pickup by scheduling the services. As an example, if you have 10 yards, 6 yards will be picked up, and the remaining will be left with a tag stating you will need to call in and schedule a special pickup.

11. What does the new schedule look like? Will my days change?

The daily services have been set up to mirror your current recycling day. The exception is the Wednesday service area (green section). More communication is to follow. Signs will be put out on all Wednesday subdivision entrances before the start of new services for additional communications.

12. Are my rates changing?

Proposed rates for 2026 were finalized at the December 1, 2025 City Council Meeting.

COMMERCIAL is based on container size and number of pickups. Contact Republic Services

	2025 Rates	Approved 2026 Rates
Residential Garbage and Recycling	\$21.38 per month plus \$1.77 sales tax = \$23.15	\$25.00 per month plus \$2.06 sales tax = \$27.06
Additional Cart Rental	\$4.62 per month plus \$.39 sales tax = \$5.01	\$5.00 per month plus \$.41 sales tax = \$5.41
Household Hazardous Waste	\$1.12	\$1.14



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